

SUPPLIER TERMS, CONDITIONS AND REQUIREMENTS

04/12/2012

1. All materials to be supplied under this order shall be factory new unless otherwise stated.
2. Supplier will include their certificate of conformance with each part.
3. Serial numbers, if any, must be stated on invoice and packing slip.
4. Materials will be packed adequately for shipment
5. Packing slips with referenced PO number will be included with each shipment.
6. Pricing on each order is firm, unless previously authorized by Sonicare Solutions.
7. Any changes in part numbers or material must be authorized by Sonicare Solutions before shipping.
8. Supplier will notify Sonicare Solutions Inc. of any nonconforming product, and receive approval before shipping,
9. Supplier will notify Sonicare Solutions Inc. of any changes of manufacturing facility locations and receive approval before shipping.
10. Sonicare Solutions reserves the right to refuse shipment if order is excessively delayed.
11. Acceptance of this order is subject to Sonicare Solutions Quality Control,
12. Payment of materials before its inspection does not mean its' acceptance.
13. If rejected, the supplier will provide prompt replacements or repair without additional charges.
14. Supplier will be responsible for all expenses incurred in connection with the returning of rejected parts.
15. Sonicare will not pay for any additional expenses not previously stated on the order.
16. Supplier is liable for the product and acceptance of materials by Sonicare Solutions does not exempt Supplier from such liability,
17. Sonicare reserves the right to cancel the order in case of suppliers inability to perform, or fulfill the conditions established in this order.
18. Sonicare Solutions record retention requirement is 7 years.
19. Sonicare Solutions reserves the right of access, along with their customers or regulatory authority to the applicable areas of all facilities at any level of the supply chain, involved in the order and applicable records.
20. Supplier will notify Sonicare Solutions in a timely manner if the product requires end user statements.
21. When supplying services, all above conditions apply.